# de aware

# SMART BI (Microsoft Edition

Leveraging the Azure platform to offer out-of-the-box reporting and analytical capabilities on top of Dynamics 365 F&O

## delaware

## About SMART BI (Microsoft Edition)

delaware's SMART BI template solution leverages the Azure platform to offer out-of-the-box reporting and analytical capabilities on top of Dynamics 365 F&O

- Prepackaged data models & dashboards based on our experience with multiple customers and designed in close collaboration with our Microsoft colleagues.
- Incorporating **BI best practices** in terms of logging, monitoring, data quality and data lineage.
- **Open platform** that can be easily extended with additional models & data sources, to fully support your requirements

Scalable and future-proof solution, which can grow over time to support organizations throughout their entire data & analytics journey.



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## How SMART BI works



- 1. Ingest data from several Dynamics 365 domains into the landing zone trough batch process
- 2. Data is transformed into a format which is optimized for reporting purposes and made available in a predefined data warehouse.
- 3. Predefined data models are available in the serving layer, including best practice domain KPI's.
- 4. Consume data through Power BI, Excel or your tool of choice
- 5. The solution can easily be extended with other source systems (e.g. legacy ERP systems, CRM, cloud-born data, etc.)

## Technology behind SMART BI

### SMART BI is a full-blown cloud solution based on the Azure Analytics platform

- Azure Data Factory/ Azure Synapse Workspace as an enterprise data integration tool for data ingestion and orchestration
- Azure SQL Database/ Synapse (Dedicated/ Serverless) to access your data
- Azure Analysis Services or Power BI Premium (Per User) as a serving layer to make data available to the consumer
- Power BI, Excel or your tool of choice for reporting & dashboarding



## Building the foundation for the future

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Scalable and future-proof solution, which can grow over time to support organizations throughout their entire data & analytics journey, by leveraging on the broader Azure data platform.

## What's in the box?

Overview of prepackaged data models



Project P&L

Packing, etc.)

Container

## Example dashboards which can be created with SMART BI





Customer Group P Search	Customer Name	Net Sales	Net Sales PY	∆ Net Sales%	Growth Status			Gross Profit %	Quantity YoY	Orders
Clientes região NE (Nordes	Yellow Square	57.547M	57,015,541,428	0.9 %		29.820M		48.2 %	19,296	25
Clientes região SE (Sudeste)	Cleaner	53,106M	52,580,061,428	1.0 %	ŏ	27,187M	1	48.8 %	19,232	12
Intercompany customers	Parts Wash Solvent - 55 Gallon drum	27,573M	27,297,230,449	1.0 %	ŏ	14.116M		48.8 %	5.248	12
Main Customers	Parts Wash Solvent - 35 Gallon drum	12,534M	12,410,781,532	1.0 %	Ö	6,417M		48.8 %	3,680	12
	Parts Wash Solvent - 20 Gallon drum	9,238M	9,149,183,954	1.0 %		4,730M		48.8 %	4,672	12
Major customers	Parts Wash Solvent - 7 Gallon drum	3,761M	3,722,865,493	1.0 %	0	1,925M		48.8 %	5,632	12
Other customers	TV and Video Products	3,214M	3,183,734,400	0.9 %	•	1,871M	De 1	41.8 %	-64	13
Retail customers	ProjectorTelevision	3,101M	3,066,000,000	1.1 %	•	1,819M		41.3 %	128	12
Standard customers Wholesale customers	TelevisionM12037"	113M	117,734,400	-4.2 %		52M	1	54.3 %	-192	13
	Audio Products	1,227M	1,251,745,600	-2.0 %	•	762M		37.9 %	128	13
	SpeakerCable	329M	322,368,000	2.2 %		198M		40.0 %	192	12
Customer Name	MidRangeSpeaker2	269M	280,320,000	-4.2 %	•	145M		46.1 %	-320	12
	MidRangeSpeaker	258M	269,107,200	-4.2 %		163M	1	36.9 %	-320	12
	SurroundSoundReceive	191M	195,523,200	-2.2 %	•	136M	10	28.9 %	-128	13
A. Dantum Brasil Ltda	StandardSpeaker	146M	154,176,000	-5.0 %	0	112M	1	23.3 %	-480	12
A.Datum Corporation	AcousticFoamPanel	33M	30,251,200	10.6 %		8M		74.7 %	1,184	13
Adventure Works	Otter Wholesales	55,241M	54,491,402,604	1.4 %		28,436M		48.5 %	26,016	25
Aroscenty	Cleaner	51,388M	50,880,343,724	1.0 %	•	26,308M		48.8 %	22,144	12
	Parts Wash Solvent - 55 Gallon drum	23.634M	23,401,470,915	1.0 %	•	12,099M	0	48.8 %	4,416	12
Basketball Stadium	Parts Wash Solvent - 35 Gallon drum	12,534M	12,410,781,532	1.0 %		6,417M	1.1	48.8 %	3,680	12
Birch Company	Parts Wash Solvent - 20 Gallon drum	8,953M	8,862,316,239	1.0 %		4,583M		48.8 %	4,736	12
Cave Wholesales	Parts Wash Solvent - 7 Gallon drum	6,268M	6,205,775,038	1.0 %	•	3,208M		48.8 %	9,312	12
Contoso Europe	TV and Video Products	2,208M	2,049,840,000	7.7 %	•	1,295M		41.3 %	576	13
	ProjectorTelevision	2,208M	2,049,840,000	7.7 %	•	1,295M		41.3 %	576	13
Contoso Retail Chicago	Audio Products	1,645M	1,561,218,880	5.4 %	•	834M		49.3 %	3,296	13
Contoso Retail Dallas	MidRangeSpeaker	426M	403,660,800	5.6 %	•	269M	1	36.9 %	640	13
Contoso Retail Detroit	Total	438,955M	419,662,721,326	4.6 %		221,442M	7,135,83	49.6 %	6,860,726	13359

## About our BI best practices

## Introducing ETLBase

- Consolidation of our best practices and accelerators which speed up the development process and contribute to a consistent solution.
  - Code automation (metadata driven) & templates
  - Extensive logging and monitoring, including out of the box dashboards
  - Provides automation for DevOps
  - Data Quality framework, to measure and monitor your data quality by means of data meta data (no coding required)

What our customers say about this? "The ETL framework presented is impressive, lots of automated things, what helps developers to do their work smoothly and fast"



9	# Errors 347K				Select all	Errors		Succeeded	
Screening D <sub>Cat.</sub>	etails Table Name	Screening Description	Solution Description	Action	#Errors	#Rows	∳ Error%	> D V G	
TransactionalD	ata DeliveryItem	Incorrect CostCenter on DeliveryItem		UPDATE2UNKNOWN	246	246	100.00%	0	
TransactionalD	ata Deliveryitem	Incorrect ProfitCenter on DeliveryItem		UPDATE2UNKNOWN	93761	165919	56.51%	0	
TransactionalD	ata GoodsMovement	Incorrect Batch on GoodsMovement		UPDATE2UNKNOWN	157365	415124	37.91%	0	
TransactionalD	ata Deliveryitem	Incorrect SalesOrganisation on DeliveryItem		UPDATE2UNKNOWN	67035	224750	29.83%	0	
TransactionalD	ata Deliveryitem	Incorrect MaterialSales on DeliveryItem		UPDATE2UNKNOWN	9082	157715	5.76%	8	
TransactionalD	ata BillingDocumentItem	Incorrect DeliveryItem on BillingDocumentItem		UPDATE2UNKNOWN	1696	70793	2.40%	8	
TransactionalD	ata GoodsMovement	Incorrect Material on GoodsMovement		UPDATE2UNKNOWN	8414	415124	2.03%	0	
TransactionalD	ata GoodsMovement	Incorrect MaterialPlant on GoodsMovement		UPDATE2UNKNOWN	8414	415124	2.03%	0	
TransactionalD	ata PlantMaintenanceOrd.	Incorrect PlantMaintenanceOrderOperation on Plant		UPDATE2UNKNOWN	838	172945	0.48%	0	
TransactionalD	ata SalesDocumentItem	Incorrect SalesDocumentItemCharacteristic on SalesD		UPDATE2UNKNOWN	36	33798	0.11%	0	
TransactionalD	ata BillingDocumentItem	Incorrect SalesDocumentItemCharacteristic on Billing		UPDATE2UNKNOWN	6	70110	0.01%	8	
TransactionalD	ata DeliveryItem	Incorrect Batch on DeliveryItem		UPDATE2UNKNOWN	4	143311	0.00%	0	
TransactionalD	ata PlantMaintenanceOrd.	Incorrect PlantMaintenanceOrderHeader on PlantMai		UPDATE2UNKNOWN	1	100092	0.00%	0	
TransactionalD	ata GoodsMovement	Incorrect Company on GoodsMovement		UPDATE2UNKNOWN	1	415124	0.00%	0	
TransactionalD	ata GoodsMovement	Incorrect Plant on GoodsMovement		UPDATE2UNKNOWN	1	415124	0.00%	0	

## SMART BI implementation approach

## Technical assessment

- Assess technical landscape, prerequisites, source systems, users, data volumes etc.
- Fine-tune infra specs
- Avg lead time: 1-2 days

## Infrastructure & connectivity setup

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- Set-up technical infrastructure
- Activate connectivity to source & target systems
- Avg lead time: 1-2 weeks

## Template installation, activation & training

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- Install & configure template foundation
   + selected modules
- Set up job scheduling
- Train business key users
- Avg lead time: 2-3 weeks

### Optional: Fit/gap analysis & changes

- Identify & prioritize customer-specific enhancements
- Implement & validate changes
- Avg lead time: TBD case-by-case

# thank you for your time

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